

Quality Policy

SENECA operates in the field of industrial automation, electronic instrumentation, interface technologies, data acquisition, industrial communication and control systems, with the aim of providing its customers with innovative, reliable, safe products and services that comply with applicable requirements.

The Management recognises the Quality Management System as a strategic tool for achieving company objectives and for the continuous improvement of organisational performance, committing itself to ensuring its effectiveness and adequacy over time.

To pursue this purpose, SENECA undertakes to:

- place the customer and relevant stakeholders at the centre of their activities, understanding their needs, expectations and requirements, in order to increase their satisfaction and trust;
- design, develop and manufacture products and solutions characterized by high standards of quality, reliability, safety, technological innovation and ease of use;
- continuously improve business processes, operational performance and the effectiveness of the Quality Management System through the definition of measurable objectives, the monitoring of results and the adoption of appropriate improvement actions;
- enhance people's skills through training, professional updating, involvement and growth of individual responsibilities;
- promote a corporate culture oriented towards quality, ethics, collaboration and responsibility towards customers, suppliers, employees, institutions and communities;
- ensure compliance with laws, regulations, technical standards and mandatory requirements applicable to products, processes and company activities;
- maintain high standards of design, industrialization, production, testing and technical assistance, ensuring the compliance of products with applicable regulations and international reference standards;
- adopt an approach based on the assessment of risks and opportunities, integrating risk-based thinking into decision-making processes and business planning;
- protect the company's information assets, business continuity and the reliability of digital systems through adequate cybersecurity measures, access management, data protection, system updating, backup and prevention of cyber threats, with particular attention to the IT and OT infrastructures used for the design, production and delivery of services;
- develop products and solutions that take into account the requirements of cybersecurity, interoperability and resilience required by the market and applicable regulations;
- pursue principles of environmental sustainability through the efficient use of resources, the reduction of waste, the containment of environmental impacts and the consideration of the effects of climate change on the business context and on the activities carried out;
- ensure safe and healthy working conditions, promoting the protection of workers' health and safety and the continuous improvement of their performance.

The Management ensures that this Policy is communicated, understood, applied and periodically reviewed so that it remains consistent with the context of the organization, the company's strategic guidelines and the expectations of the interested parties.

This Policy constitutes the reference framework for the definition of quality objectives and for the continuous improvement of the Quality Management System.

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SENECA s.r.l.

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Informazioni legali / Legal Notice

• C.F. / P.I. / VAT nr 02536650282
• Iscrizione camera commercio / Chamber of Commerce registration: C.C.I.A.A. PD N° 236346
• Iscrizione registro imprese / Company Register: Trib. PD 39486 Reg. Soc.

Marchi e certificazioni / Marks and certificates

• S SENECA (SENECA s.r.l.) marchio europeo registrato European Community Mark with international registration [Nr. 1055079 - OHIM]
• Sistema di Qualità Certificato / Certified Quality System [ISO 9001 Nr. 9115.SENE]